

Q1 Name (optional):

Hidden for Privacy Reasons

Q2 Organisation (optional):

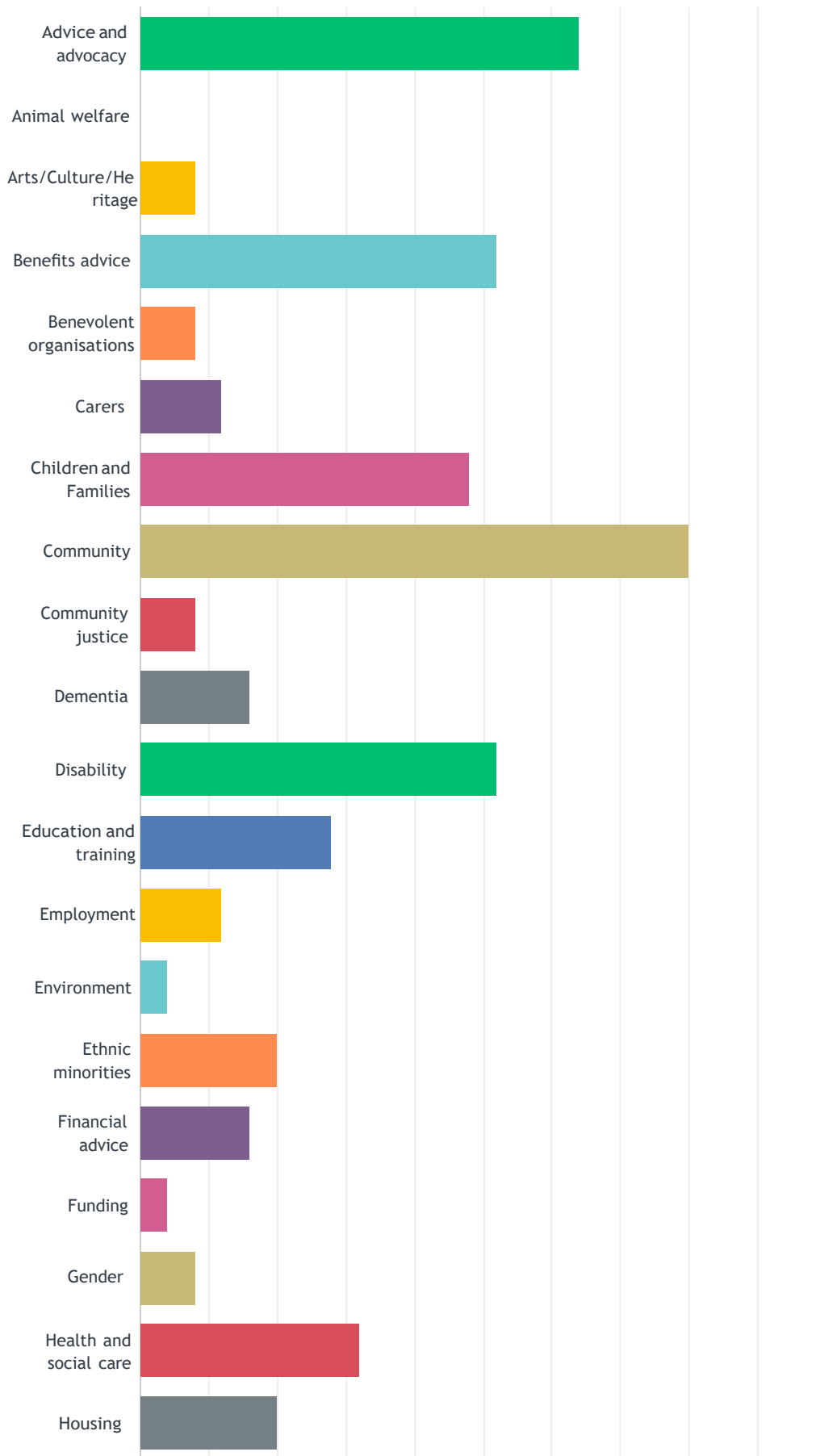
Hidden for Privacy Reasons

Q3 Email address (optional):

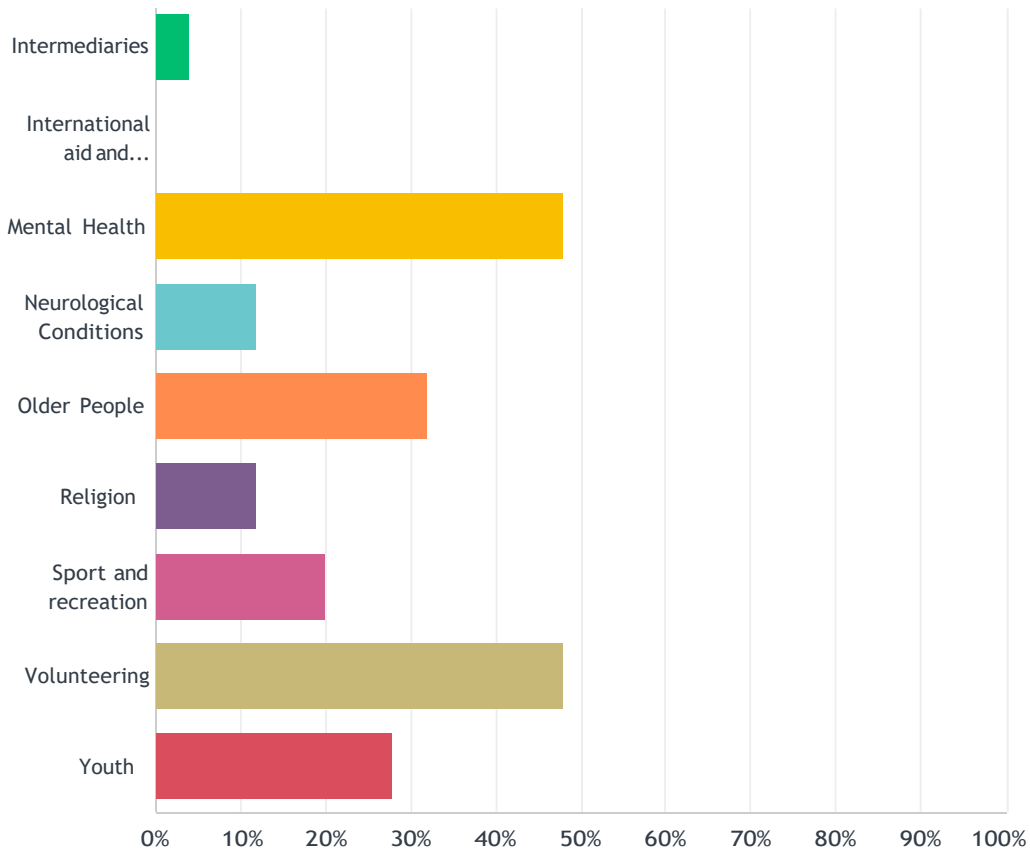
Hidden for Privacy Reasons

Q4 Please select the types / areas of support your group offers:

Answered: 25 Skipped: 1



Cost of Living crisis – What are the issues facing your group?



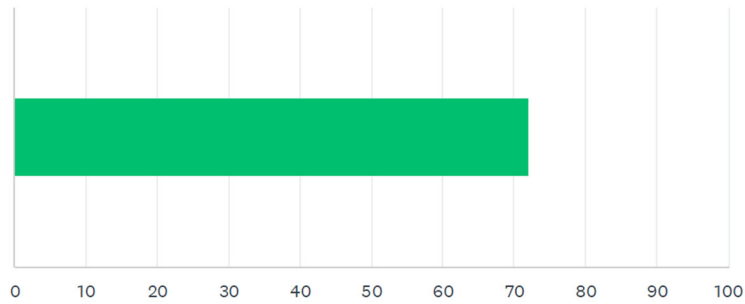
ANSWER CHOICES	RESPONSES	
Advice and advocacy	64.00%	16
Animal welfare	0.00%	0
Arts/Culture/Heritage	8.00%	2
Benefits advice	52.00%	13
Benevolent organisations	8.00%	2
Carers	12.00%	3
Children and Families	48.00%	12
Community	80.00%	20
Community justice	8.00%	2
Dementia	16.00%	4
Disability	52.00%	13
Education and training	28.00%	7
Employment	12.00%	3
Environment	4.00%	1
Ethnic minorities	20.00%	5
Financial advice	16.00%	4
Funding	4.00%	1
Gender	8.00%	2
Health and social care	32.00%	8

Cost of Living crisis – What are the issues facing your group?

Housing	20.00%	5
Intermediaries	4.00%	1
International aid and emergency relief	0.00%	0
Mental Health	48.00%	12
Neurological Conditions	12.00%	3
Older People	32.00%	8
Religion	12.00%	3
Sport and recreation	20.00%	5
Volunteering	48.00%	12
Youth	28.00%	7

Q5 Increased energy costs

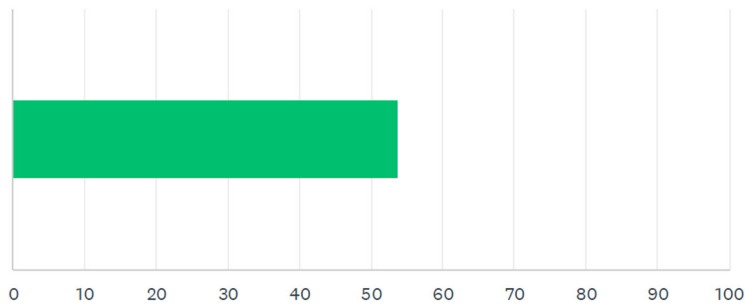
Answered: 25 Skipped: 1



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	72	1,804	25
Total Respondents: 25			

Q6 Increased staffing costs

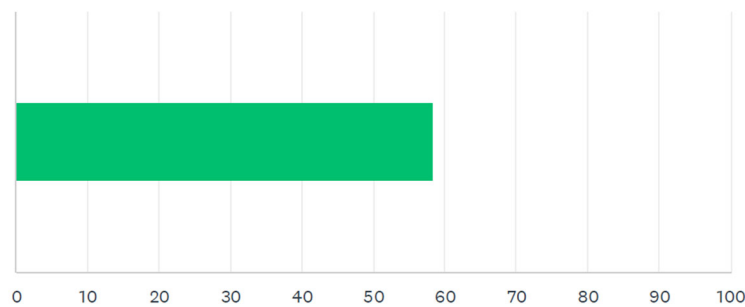
Answered: 22 Skipped: 4



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	54	1,184	22
Total Respondents: 22			

Q7 Increased transport costs

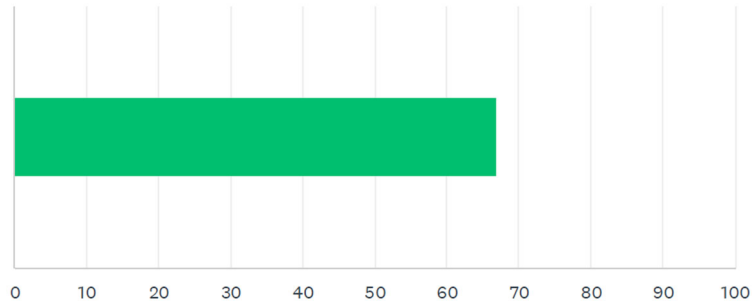
Answered: 24 Skipped: 2



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	58	1,400	24
Total Respondents: 24			

Q8 Grants no longer covering service delivery

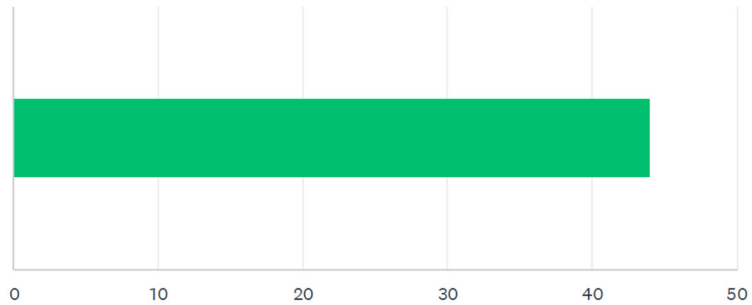
Answered: 21 Skipped: 5



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	67	1,408	21
Total Respondents: 21			

Q9 Difficulty recruiting / retaining staff

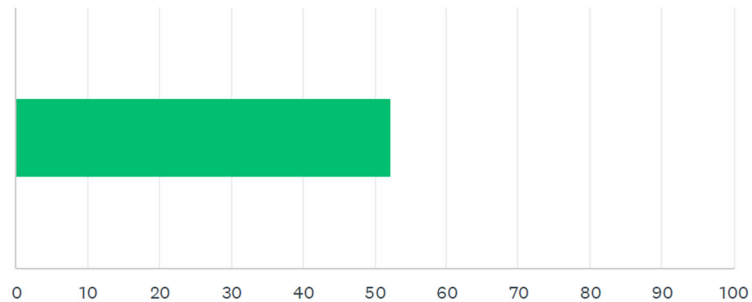
Answered: 22 Skipped: 4



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	44	969	22
Total Respondents: 22			

Q10 Difficulty recruiting / retaining volunteers

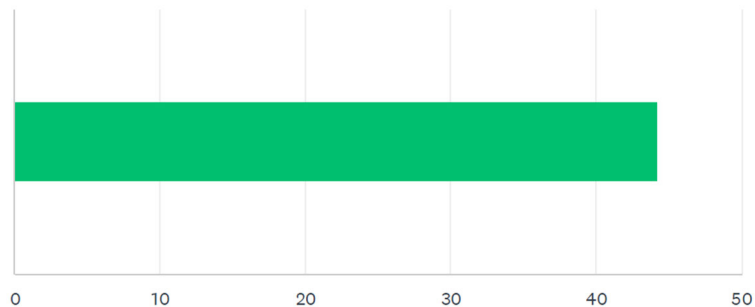
Answered: 26 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	52	1,357	26
Total Respondents: 26			

Q11 Unable to run as many / any outreach activities

Answered: 24 Skipped: 2



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	44	1,062	24
Total Respondents: 24			

Q12 Are there any other key impacts that the cost of living crisis is having on your organisation, or would you like to elaborate on the ranking above?

Answered: 14 Skipped: 12

#	RESPONSES	DATE
1	the low wages of statutory services such as NHS. People are leaving and there are not new people starting. we need the statutory services to function well as the foundation to everything else	10/11/2022 10:06 AM
2	Asylum seeker allowance declining in value, worsening poverty. We provide hot meals and take aways at dropins. Demand increasing. Cost of food rising.	10/10/2022 1:25 PM
3	We are simply swamped with clients, people in desperate need.	10/10/2022 12:22 PM
4	Energy costs are a really big concern for supported housing such as refuge services. Added to this is the concern for residents when they move out applying for a new energy account.	10/7/2022 1:03 PM
5	We have been running Swansea CAP since 2015. As the center manager I was able to volunteer for a number of years alongside caring for my mum. On her passing in 2020 my circumstances changed and I started being employed with CAP in August 2021. This added to the fact that we now have a central office in the City Centre has meant a number of financial burdens. As with all organisations our running costs have increased.	10/6/2022 2:31 PM
6	In addition to the above areas, the CLC is affecting all aspects of activity including various running costs like printing/stationary, venue hire, (ultimately) office rent, equipment, telecoms, etc.	10/6/2022 10:50 AM
7	The building is run by 7 volunteers who maintain the property and set the heating. Nobody is located there on any permanent basis, so we have to open up and close for occasional users. We do not employ any staff but rely on members and regular users to look after the building. The main problem with the heating is that people change the thermostats leaving the heating lower or off for the next group, or the reverse.	10/6/2022 9:58 AM
8	Using my universal credit to pay for fuel for outreach sometimes	10/5/2022 6:56 PM

Cost of Living crisis – What are the issues facing your group?

9	Ability to be flexible in creating new support to respond to the new crisis - high concern. To explain: We would like to do more to serve and support our communities, but we don't really have the capacity to increase. We can't easily justify the increased staff costs or heating costs to e.g. open the building more, as we'd like to, in collaboration with other buildings in the area to make sure that those who need it have somewhere to be in the daytime during the winter. We are trying to find a way to do more for those most sharply affected - but because of our rising costs, that will be made more difficult.	10/5/2022 5:49 PM
10	Travel costs for health assessments such as covid vaccinations, providing blood samples, ear cleaning. Used to be provided in local surgery now appointments offered across cluster group and travel now required for 4 to 10 miles with limited or no public transport and community cars costing between £9 to £20 plus .	10/5/2022 5:27 PM
11	RENT OF VENUES TO HOLD ACTIVITIES IN	10/5/2022 5:00 PM
12	Escalating costs of wood and steel etc mean plans for development of a community hub have been shelved. Much project work is through outreach so use a small fleet of vans. Increased petrol and diesel costs having a huge impact on budgets. Staff needing pay rises to cope with increased living costs but squeezed budgets do not allow that.	10/5/2022 4:42 PM
13	We have some reserves, which can be used for running costs	10/5/2022 4:40 PM
14	If they may be grant available to back up some of the youth and family we are working with to ease their expenditure will be great! For example Funding to provide foodbank	10/5/2022 4:38 PM

Q13 What actions are you taking, or planning, to mitigate these effects? (for example, reduced opening times / services etc. Examples will be really helpful to assist us with lobbying for, for example, fuel or wage bill increases)

Answered: 23 Skipped: 3

#	RESPONSES	DATE
1	ensuring where possible that peoples home heating systems are functioning well and they are getting all grants and reductions they are eligible for. providing a warm office space for people to use in winter	10/11/2022 10:11 AM
2	no immediate plans, however we are giving consideration to office space and whether we need as much accommodation with so many staff hybrid working esp with rental costs and fuel costs	10/10/2022 3:05 PM
3	Urgent fund raising to meet rising food costs	10/10/2022 1:27 PM
4	Just ploughing on, doing as much as we can	10/10/2022 12:23 PM
5	Actively seeking Grant funds to plug additional (non budgeted) expenses even if small. Focusing on basics well to kove from a position of strength not stretched	10/10/2022 8:56 AM
6	No differences made at present.	10/8/2022 8:22 PM
7	None that aware of currently.	10/7/2022 1:06 PM
8	Our center is based in York street central to Swansea City Center. We do a mixture of visiting clients in the community as well having appointments in the City. Our resources here allow people to have free phone calls, free internet usage and we also have a number of donations from clothing to toiletries which are most welcomed with our clientele. In addition we have applied for funding to further support our clients offering a warm welcomed space that may ease the burden of being at home.	10/6/2022 2:50 PM
9	Efficiencies wherever possible, e.g. in transport arrangements and staff travel. Building in wage and other cost inflation to funding applications for 2023-24.	10/6/2022 10:57 AM
10	We use email, notices and social media to spread the message and have turned down the boiler settings. We increased our charges	10/6/2022 10:01 AM
11	Lobbying increased energy costs	10/6/2022 9:31 AM
12	Less outreach sessions, some activities suspended	10/5/2022 6:57 PM

Cost of Living crisis – What are the issues facing your group?

13	We are considering reducing some staff hours Having a colder building by not switching heating on - but that means less of the 'soft outcomes' of working together, and that is a loss.	10/5/2022 5:49 PM
14	Need to seek grants to try and improve transport availability	10/5/2022 5:36 PM
15	Lots of prayer! To the numbers, we should limit service but this is the very time we are needed.	10/5/2022 5:19 PM
16	INCREASING FEES	10/5/2022 5:01 PM
17	moved one van to electric - but electric costs also rising. financial well-being pack for staff with employee perks e.g. gym membership using reserves to buy staff time to make more funding applications and create income generation activities changing the costings in new funding applications	10/5/2022 4:59 PM
18	We are simplifying volunteer roles and creating more drop in / one off activities. this will mean that we can offer less intensive support services, particularly to Children and disabled adults. We are no longer offering lead volunteers to our partner charities, they will now take direct referrals of potential student volunteers. We are considering a 4 day week or 9 day fortnight to support our staff, this will have some impact on our overall service delivery.	10/5/2022 4:56 PM
19	Reduce services is the main actions as recently we have been working on that and change some of the times of meeting and services.	
20	none	10/5/2022 4:46 PM
21	Being very cautious with heating	10/5/2022 4:41 PM
22	Reducing number of meetings due to increased room hire costs	10/5/2022 4:38 PM
23	Flagging everywhere at every opportunity	10/5/2022 2:00 PM

Q14 What support would be helpful from SCVS, for example, help with managing your finances, etc

Answered: 16 Skipped: 10

#	RESPONSES	DATE
1	continued support with accessing funding to enable sustainability	10/11/2022 10:11 AM
2	possibly lobbying funders to increase % management fees on grants	10/10/2022 3:05 PM
3	Grant funds and utilities support awareness and guidance. Open easy access funds identified that would fit us to assist our search.	10/10/2022 8:56 AM
4	Thank you, but I think that currently we are OK.	10/8/2022 8:22 PM
5	Unsure how SCVS can help.	10/7/2022 1:06 PM
6	Help with funding would be most beneficial.	10/6/2022 2:50 PM
7	Keep doing what you're doing!	10/6/2022 10:57 AM
8	We're looking forward to any promised government help	10/6/2022 10:01 AM
9	Any support, advice that you can offer, it is a difficult question to answer as there are so many variants to the concerns currently, it could be support with setting up or managing lobbying it could be finding grants that will support charities during this time it could be help for volunteers how to keep them engaged, we have considered remunerating them in some way	10/6/2022 9:31 AM
10	targeted grants for transport and local availability of staff to provide guidance on benefit availability	10/5/2022 5:36 PM
11	More information on core cost grants, specifically heat and light	10/5/2022 5:19 PM
12	NONE	10/5/2022 5:01 PM
13	More support with funding applications, Alex has already been brilliant but I will very likely be calling on her support more this year	10/5/2022 4:56 PM

Cost of Living crisis – What are the issues facing your group?

14	Help with managing the finance will be great as well as we do not have enough budget and project ongoing.	10/5/2022 4:50 PM
15	none	10/5/2022 4:46 PM
16	None required	10/5/2022 4:38 PM

Q15 What support would be helpful from funders and decision makers, for example, uplift in grant funding, additional help to cover overheads, etc

Answered: 20 Skipped: 6

#	RESPONSES	DATE
1	additional costs for overheads. Ensuring funds are delivered when awarded and not held so projects have to use their own funds in the meantime	10/11/2022 10:11 AM
2	As you have put it above or if there is no increase in grant amounts an ability to increase the % we can devote to management and running cost fees	10/10/2022 3:05 PM
3	Household support grant helpful: just granted £600. Annual food bill is around £6500.	10/10/2022 1:27 PM
4	Overhead costs focus. This season is about "steadying" and if people are worried for Jobs, running costs etc the focus for the provision becomes a lower priority when it shouldn't. If there were 1-2 year pockets of the funding that not many funds want to cover (staff and overheads) then that would significantly reduce the stress from managing this next season.	10/10/2022 8:56 AM
5	N/A	10/8/2022 8:22 PM
6	extra help from Supporting people who fund supported housing to cover energy bills.	10/7/2022 1:06 PM
7	Both of the above.	10/6/2022 2:50 PM
8	Funders to recognize need to accept anticipated inflation in multi-year bids, and where they allow it, increase percentage element for core funding).	10/6/2022 10:57 AM
9	Absolutely a grant to cover over heads is key right now	10/6/2022 9:31 AM
10	Funding to cover expenses	10/5/2022 6:57 PM
11	Definitely additional support for overheads / ability to straightforwardly apply for additional funding.	10/5/2022 5:49 PM
12	Targeted grants for transport and local availability of staff to provide guidance on benefit availability	10/5/2022 5:36 PM
13	Help to cover overheads	10/5/2022 5:19 PM
14	NONE	10/5/2022 5:01 PM
15	increased grant funding, acceptance that core costs e.g. overheads, are now huge, and understanding that the ratio of grant pounds: outcomes purchased has changed	10/5/2022 4:59 PM
16	More money, always! Recognition that costs will have risen so delivery may need to be reduced being proactive in the conversation and expectations around this rather than waiting for us to come to them	10/5/2022 4:56 PM
17	We have realised some funders have decreased grant instead of uplift which could make things even better	10/5/2022 4:50 PM
18	none	10/5/2022 4:46 PM
19	Uplift in grant funding to recognise increased energy costs factored into room hire charges	10/5/2022 4:38 PM
20	consideration of contract arrangements, specialist grant pots for service delivery but importantly for covering organisational core costs	10/5/2022 2:00 PM

Q16 Is there anything else you would like to add?

Answered: 10 Skipped: 16

#	RESPONSES	DATE
1	the recent news regarding mortgages is meaning many people are considering a move. we should be prepared for a lot of this in Swansea.	10/11/2022 10:11 AM
2	No, not at present, thank you!	10/8/2022 8:22 PM
3	Nothing, thanks.	10/7/2022 1:06 PM
4	Due to circumstances another Center we work closely will be closing at the end of the year. This may have a knock on effect on our center. In addition we know that people are facing real challenges within our communities at this time. I work 16 hours a week with individuals who are not only faced with the challenges of debt and the cost of living but also mental health issues and isolation. To keep the center running a number of local Churches give monthly to cover costs at an organizational level for our excellent debt counsellors, resources etc at Head office. This has been successful since 2015. With Churches also facing the cost of living crises this again may be a factor in the future months ahead.	10/6/2022 2:50 PM
5	We had support during covid there seems to be little during this crisis	10/6/2022 9:31 AM
6	Guidance is required for all other agencies on the issue of mobility and exhaustion associated with age related changes for which limited allowance is apparent. Technology is of limited use to the senior group as 80% do not use or are able to access information through this method where exhaustion, changes in the senses and finer hand and body manipulation limits getting information, walking , dancing , using technology.	10/5/2022 5:36 PM
7	Thank you SCVS for all you do!	10/5/2022 5:19 PM
8	NO	10/5/2022 5:01 PM
9	We expect to have fewer student volunteers this year as many more will need to have jobs or work more hours, leaving less time for volunteering	10/5/2022 4:56 PM
10	We are still struggling in many areas as small organisation and still looking to recruit staff and volunteers able to support with making successful application as the group of people we are working with is improving and benefited from our support.	10/5/2022 4:50 PM